



SUSTAINABILITY POLICY

1. Preface

PT Cisadane Raya Chemicals (CRC), established in 1975, is one of Indonesia's leading downstream processors of refined edible oils and oleochemical products serving domestic and international markets. CRC introduced its first Sustainability Policy in January 2023 to formalize its commitment to responsible and compliant processing operations. This updated version strengthens that foundation by aligning our environmental, social, and governance practices with evolving industry expectations and regulatory requirements.

CRC is committed to responsible sourcing and trading practices that promote environmental stewardship, ethical conduct, and constructive relationships across the supply chain. We prioritize transparency, risk management, and continuous improvement. This Policy provides a clear and practical framework that supports customer sustainability expectations and guides CRC's role in maintaining a responsible and traceable supply chain.

2. Purpose

This policy establishes CRC's framework for managing its environmental, social, and governance responsibilities within refinery and processing operations. It provides direction for the company's sustainability practices and applies to all employees, contractors, and facilities under CRC's operational control.

3. Environmental Commitments

CRC manages environmental performance through structured controls integrated into refinery and processing operations. The company is committed to:

- a. Efficient use of natural resources, including energy, water, and raw materials, and supporting efforts to reduce emissions, waste, and other operational impacts where feasible.
- b. Compliance with environmental regulations through monitoring, reporting, and implementing operational controls aligned with applicable standards.
- c. Responsible waste, effluent, and emission management, including wastewater treatment, air emission controls, chemical handling, and hazardous waste procedures in line with refinery best practices.
- d. Protection of ecosystems and sensitive areas through risk-based operational planning and avoidance of activities that may adversely affect surrounding environments.

4. Social Responsibility Commitments

CRC maintains socially responsible operations by:

- a. Respecting human rights and fair labor practices, including lawful employment processes, non-discrimination, and equal opportunities.
- b. Providing a safe and healthy working environment, supported by risk assessments, training, safety procedures, and incident-prevention measures appropriate to processing-unit operations.
- c. Maintaining a respectful workplace, free from harassment, intimidation, or abusive behavior.
- d. Engaging constructively with local communities, addressing concerns appropriately, and maintaining open channels for communication.



5. Governance and Integrity

CRC upholds sound governance and business integrity across all operations by:

- a. Ensuring compliance with applicable laws, permits, and obligations, including environmental, labor, safety, and industry regulations.
- b. Maintaining accurate and transparent documentation related to operational activities, product handling, reporting, and sustainability data.
- c. Promoting ethical behavior, including responsible decision-making, accountability, and adherence to internal procedures and controls.

6. Grievance Handling

CRC provides mechanisms for internal and external stakeholders to raise concerns related to operations, conduct, or supply chain matters. All grievances are:

- a. Documented and managed according to established procedures,
- b. Evaluated objectively,
- c. Addressed through appropriate follow-up actions.
- d. Individuals who raise legitimate concerns in good faith are not subjected to retaliation.

7. Implementation and Review

CRC supports the implementation of this policy through:

- a. Operational procedures, training, and controls designed to guide responsible behavior,
- b. Monitoring and internal review processes to evaluate the effectiveness of sustainability practices,
- c. Periodic updates of the policy to ensure alignment with evolving regulatory, operational, and industry expectations.

CRC remains committed to applying this Sustainability Policy across its operations and supply chain. Through responsible practices, regulatory compliance, and continuous improvement, CRC aims to maintain customer confidence, strengthen stakeholder trust, and support sustainable and resilient business performance

October, 2025

PT CISADANE RAYA CHEMICALS